

February 2010

Carolina country



A Touchstone Energy® Cooperative 

THIS MONTH'S FEATURES

Thanks to
our Members

Insulate &
Save

INSIDE
THIS ISSUE:



YOUR MONTHLY NEWSLETTER



www.BlueRidgeEMC.com

We're at our Best

When Weather is at its Worst

Living in the mountains and foothills of the Blue Ridge means living with challenging weather. That can affect us all at times but at Blue Ridge Electric, we're committed to ensuring you have reliable electricity – whether snow or ice are falling or hard winds are blowing. We're prepared to respond around the clock, from our trained and dedicated line technicians to our friendly member service staff. If an outage occurs, report it any time of day or night on our **Powerline: 1-800-448-2383**.



Downed power lines can still be *Highly Dangerous*

A power line can be just as deadly on the ground as it is in the air. If you see a downed power line, go to a safe place and contact your local **Blue Ridge Electric** office immediately. No one — not even emergency professionals — should ever approach or attempt to handle a downed power line. So stay safe — stay far away from downed power lines until a trained **Blue Ridge Electric** line crew repairs the problem. For your own protection, if you see a downed power line, please report it by calling any local **Blue Ridge Electric** office or our toll free line at **1-800-451-5474**.

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TOGETHERWESAVE.COM

Our Sincere Thanks



The 2009 Christmas ice storm will not soon be forgotten. The magnitude of the damage compounded by downed trees, freezing temperatures and difficult terrain was a testament to the professionalism of everyone involved – from those answering the phones to the hundreds of line technicians who joined Blue Ridge Electric in this historic restoration effort.

Blue Ridge Electric would also like to thank our members for your patience and understanding throughout this difficult time. Many of you took time to show your support through e-mails, cards, letters, calls, and Facebook posts. Your gestures were appreciated more than words can express and make us proud to work for you.



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