

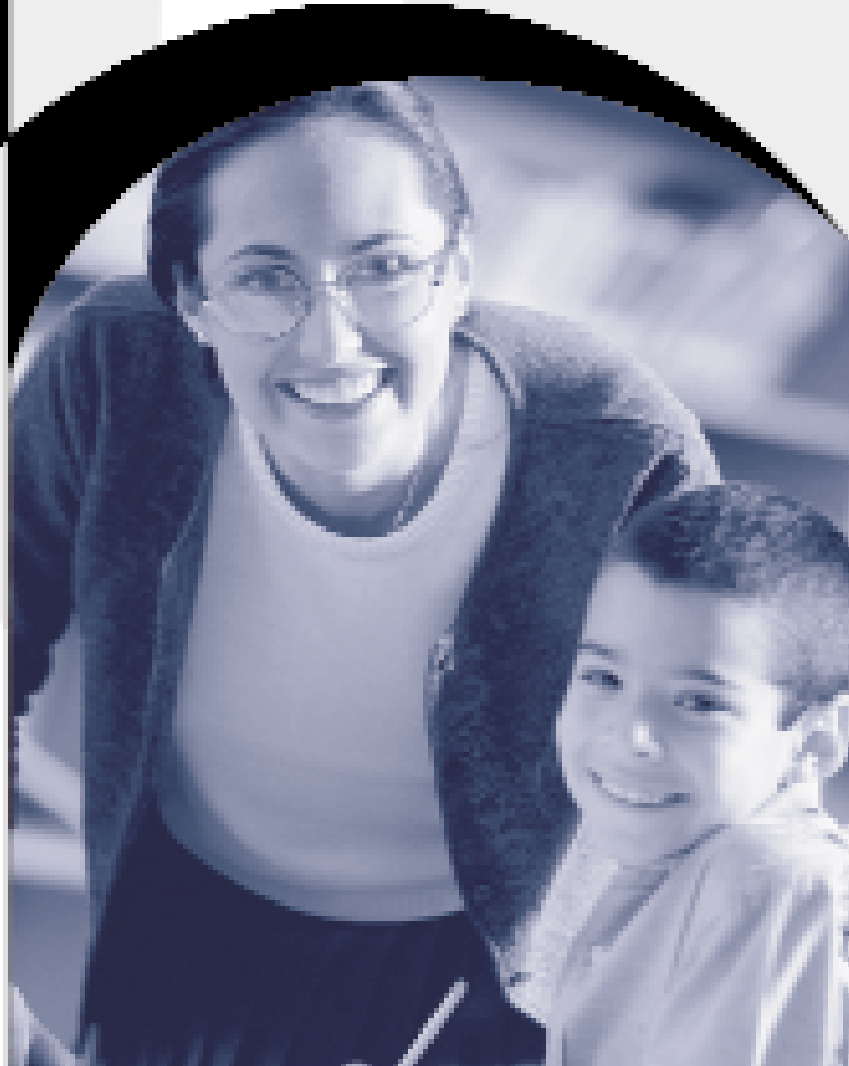


Your Rights

- A vote — you elect the directors who set our policies
- Reliable electric service — you will receive the lowest possible cost with personal-touch service
- Member equity — all margins will be allocated to a capital credits account from which a percentage is returned to you each year upon Board approval
- Information — you are entitled to know what is happening with your cooperative, its operations, and programs

Your Responsibilities

- Paying your bill on time
- Allowing access to your meter
- Protecting your cooperative's property
- Signing an easement giving your cooperative rights to cross your land to serve your neighbors



Our Guiding Purpose

- To be a major force in shaping the future of our service area
- To help our communities achieve new levels of economic prosperity

Our Corporate Values

In everything we do, we will preserve these guiding principles:

- Honesty, integrity, and an excellent reputation
- Exceptional customer service
- Respect and appreciation for employees
- Commitment to safety and environmental stewardship
- Commitment to community and cooperative principles